



# Annual Water Quality Information 2019 Consumer Confidence Report *Issued July 2020*

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### ADDITIONAL RESOURCES

- MWD website:** [www.mwdh2o.com](http://www.mwdh2o.com)
- EPA website:** [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead)
- SWRCB website:** [www.waterboards.ca.gov](http://www.waterboards.ca.gov)
- RMWD website:** [www.rainbowmwd.com](http://www.rainbowmwd.com)

## WHERE DOES MY WATER COME FROM?

RMWD purchases 100% of its treated water from the San Diego County Water Authority (SDCWA). SDCWA, purchases most of its water from the Metropolitan Water District of Southern California (MWD). The District receives imported water from SDCWA and MWD using a complex system of aqueducts and pipes. The vast majority of RMWD water comes from the Skinner Treatment plant operated by MWD in Riverside County.

SDCWA also treats water at the Twin Oaks Water Treatment Plant (TOWTP) which is located south of the RMWD service area. The TOWTP also receives a portion of its water from the Claude “Bud” Lewis Desal Plant. During unusual periods of low demand, blended water is distributed to the southern end of RMWD. Please refer to the Standards Table for more information.

## FREQUENTLY ASKED QUESTIONS

### Does RMWD have hard or soft water?

During the past year, RMWD’S water hardness averaged 152 milligrams per liter (mg/L) (equal to 6.7 grains per gallon, 1 grain = 17.1 mg/L). This is considered “hard” water.

### What about fluoride?

The Robert A. Skinner Filtration Plant treats water from the Colorado River and from the SWP. The Skinner Plant adjusts the fluoride levels in the water to an optimal level recommended by the CDC for oral health and uses chloramine for final disinfection.

To obtain more information about fluoridation, please visit the State Board’s Fluoridation website below:

[http://www.waterboards.ca.gov/drinking\\_water/certlic/drinkingwater/Fluoridation.shtml](http://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.shtml)

### Who regulates drinking water quality?

The USEPA establishes and enforces national drinking water standards. In California, enforcement of drinking water standards falls under the SWRCB-DDW. The Agency set MCL’s for various compounds in water to provide safe drinking water supplies.

## OUR MISSION

To provide our customers reliable, high quality water and water reclamation service in a fiscally sustainable manner.

## CORE VALUES

Integrity, Professionalism, Responsibility, Teamwork, and Innovation



## **WATER QUALITY MONITORING**

This brochure is to provide you water quality information compiled during 2019. Included are details about where your water comes from, what it contains, and how it compares to Federal and State standards. RMWD routinely monitors the distribution system for drinking water constituents of concern. Last year, in addition to dozens of other water quality tests, we conducted 264 tests for total coliform bacteria. The State Water Resources Control Board - Division of Drinking Water (SWRCB-DDW) requires that no more than 5% of the water samples collected per month may test positive for total coliform. RMWD was in compliance for the entire year.

## **STORAGE FACILITY INSPECTIONS**

RMWD's water storage and distribution system includes over 331 miles of pipeline, 12 closed steel tanks, and 1 concrete tank as well as 3 covered reservoirs. RMWD completed weekly tank and reservoir inspections as part of its routine preventative maintenance plan. Every year each tank is inspected for safety and sanitation compliance by a third-party inspection firm. Every 2 years, each tank is taken offline to receive a detailed interior inspection, undergo a robust interior cleaning, and receive repairs as needed.

The water contains a mixture of chlorine and ammonia, which creates a strong disinfectant known as chloramines. Chloramine residuals are constantly monitored, and when applicable, RMWD injects small amounts of chlorine into the water at facilities throughout RMWD. However, certain portions of the distribution system convert from chloramine to free chlorine based on specific operating conditions. Should a water quality problem occur, RMWD is prepared to take remedial action as set forth in an Operational Plan approved by the SWRCB-DDW.

## **SOURCE WATER ASSESSMENT**

In 2011, MWD completed its source water assessment of its Colorado River and State Water Project supplies. Colorado River supplies are considered to be most vulnerable to recreation, urban/storm runoff, increasing urbanization in the watershed and wastewater. State Project Water supplies are considered to be most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation and wastewater. Source water protection is not only important for the environment, but also for California residents by ensuring safe drinking water. A copy of the assessment can be obtained on the MWD website at [www.mwdh2o.com](http://www.mwdh2o.com), or by calling: (800) 225-5693.

## **CERTIFIED OPERATORS**

The District's water system operators are certified in both water distribution and water treatment. Water system operator competency is critical for the protection of public health and the maintenance of safe, optimal and reliable operations of water treatment and distribution facilities. SWRCB-DDW guidelines ensure that operators have the operational skills, knowledge, experience, education and training required to operate a water system. Once water system operators are initially trained and certified, they are required to recertify every 3 years through continued education to ensure competency. The requirements issued by SWRCB-DDW will provide baseline standards for efficient and effective State Water Operator Certification programs.

## **SDCWA TWIN OAKS VALLEY WATER TREATMENT PLANT**

The San Diego County Water Authority was cited by the State Division of Drinking Water for error due to a malfunctioning valve at the Twin Oaks Valley Water Treatment Plant. Authorities said the water continued to meet safety standards because of other treatment processes in place. Corrective actions were taken immediately. If there had been a water quality emergency, the public would have been notified immediately. After the citation was issued on June 4, the Water Authority worked closely with impacted member agencies to follow state-mandated noticing requirements.

For more information please go to the Water Authority's website at [www.sdcwa.org/twin-oaks-valley-water-treatment-plant-cited-error](http://www.sdcwa.org/twin-oaks-valley-water-treatment-plant-cited-error)

## Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the United States Environmental Protection Agency's (USEPA) Safe Drinking Water Hotline at: (800) 426-4791 or look for it on the EPA's website at: [www.epa.gov/safewater.com](http://www.epa.gov/safewater.com). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radio-active material and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- **Inorganic contaminants**, such as salts and metals, that can be naturally occurring or result from urban runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **Coliform bacteria** are a commonly used indicator of sanitary quality of foods and water.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.
- **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

## What about lead in my drinking water?

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. RMWD is responsible for providing high-quality drinking water but cannot control the variety of materials used in privately owned plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. As part of the USEPA Lead & Copper Rule, every three (3) years RMWD is required to collect samples based on population and service connections within the distribution system. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 225-5693 or at: [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead). California Assembly Bill 746 requires community water systems to test lead levels by July 1, 2019 in drinking water at all California public, K-12 school sites that were constructed before January 1, 2010.



## Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, and some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA and Center for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at: (800) 426-4791. When ingested by humans, they may result in a variety of gastrointestinal symptoms including diarrhea, nausea and fever. MWD has tested for crypto in its treated water supplies for years. Since 1997, this organism has not been detected in either MWD's source water or treated water.

## Terms & Abbreviations

*In this table, you will find many terms and abbreviations you may not be familiar with. To help you better understand these terms we've provided the following definitions:*

**AL** – *Regulatory Action Level*: The concentration level of a contaminant, which if exceeded triggers treatment or other requirements, which a water system must follow.

**MCL** – *Maximum Contaminant Level*: The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to public health goals (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

**MCLG** – *Maximum Contaminant Level Goal*: The maximum level of a contaminant where there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

**mg/L or ppm** – Milligrams per liter (mg/L) or Parts per million (ppm) *1 part per million = 1 drop in 10 gallons.*

**MRDL** – *Maximum Residual Disinfectant Level*: The level of disinfectant added for water treatment that may not be exceeded at the consumer's tap.

**MRDLG** – *Maximum Residual Disinfectant Level Goal*: The level of disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

**NA** – *Not applicable.*

**ND** – *None Detected*: Laboratory analysis indicates that the constituent is not present.

**NL** – *Notification Level*: Notification levels are health based advisory levels established by CDPH

**NRA** – *No running average*

**NTU** – *Nephelometric Turbidity Units*: A measure of the cloudiness of the water.

**pCi/L** – *PicoCuries per liter*: A measure of radioactivity.

**PHG** – *Public Health Goal*: The level of contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Agency.

**PDWS** – *Primary Drinking Water Standard*: MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

**TON** – Threshold odor number

**TT** – *Treatment Technique*: A required process intended to reduce the level of a contaminant in drinking water.

**Umho/cm** – Micromhos per centimeter (a measure of a substance's ability to convey electricity).

**uS/cm** – MicroSeimen per centimeter.

**ug/L or ppb** – Micrograms per liter (ug/L) or Parts per billion (ppb). *1 part per billion is = 1 drop in 10,000 gallons.*

**(a)** Data shown are annual averages and ranges.

**(b)** Total coliform MCLs: For a water system collecting fewer than 40 samples per month, no more than 1 of the monthly samples may be total coliform positive.

**(c)** Calculated from the locational running annual average of quarterly samples.

**(d)** The Federal and State requirements for exceeding the action levels may include installing corrosion control treatment, collecting water quality parameter samples, or replacing lead service lines.

**(e)** The turbidity performance standards regulated by a treatment technique shall be less than or equal to 0.3 NTU in 95% of the measurements at Skinner WTP and less than or equal to 0.1 NTU in 95% of the measurements at the CDP and TOVWTP. Turbidity is the measure of the cloudiness of the water and is an indicator of treatment performance.

*Through our monitoring and testing we learned some contaminants were detected. However, the EPA has determined that your water meets all drinking water health standards at these levels (c).*

**PRIMARY STANDARDS – MANDATORY HEALTH-RELATED STANDARDS**

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL			MCLG	Typical Source of Bacteria		
<b>MICROBIOLOGICAL</b>									
Total Coliform Bacteria (b)	3 in the year	0	No more than 2 positive monthly samples			0	Naturally present in the environment		
Fecal Coliform or E. coli	0 in the year	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or E. coli			0	Human and animal fecal waste		
<b>INORGANIC COMPOUNDS – SAMPLED IN HOME TAPS IN 2018 (sampled every 3 years)</b>									
<b>Lead and Copper</b> (to be completed only if there was a detection of lead or copper in the last sample set)	<b>No. of Samples Collected</b>	<b>90th Percentile Level Detected</b>	<b>No. of Sites Exceeding AL</b>	<b>AL</b>	<b>PHG</b>	<b>Typical Source of Contaminant</b>			
Copper (d) (ppm)	30	.44	0	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits			
Lead (d) (ppb)	30	0	0	15	0.2	Internal corrosion of household water plumbing systems; Discharges from industrial manufacturers, erosion of natural deposits			
<b>SPECIAL LEAD &amp; COPPER MONITORING DUE TO NEW SOURCE AS REQUIRED BY SWRCB</b>									
<b>Lead and Copper</b> (to be completed only if there was a detection of lead or copper in the last sample set)	<b>No. of Samples Collected</b>	<b>90th Percentile Level Detected</b>	<b>No. of Sites Exceeding AL</b>	<b>AL</b>	<b>PHG</b>	<b>Typical Source of Contaminant</b>			
Copper (d) (ppm)	0	0	0	0	0	Internal corrosion of household plumbing systems; erosion of natural deposits			
Lead (d) (ppb)	0	0	0	0	0	Internal corrosion of household water plumbing systems; Discharges from industrial manufacturers, erosion of natural deposits			
<b>INORGANIC COMPOUNDS – CONTINUED</b>									
	<b>SKINNER WTP</b>		<b>TWIN OAKS WTP</b>		<b>CARLSBAD DESAL PLANT</b>				
	<b>Average</b>	<b>Range</b>	<b>Average</b>	<b>Range</b>	<b>Average</b>	<b>Range</b>	<b>MCL [MRDL]</b>	<b>MCLG [MRDLG]</b>	<b>Major Sources in Drinking Water.</b>
Aluminum (ppb)	ND	ND-100	ND	ND	ND	ND	1000	600	Natural deposits erosion; residue from water treatment process
Arsenic (ppb)	ND	ND	3.0 (single sample)	N/A	ND	ND	10	0.004	Natural deposits erosion; glass and electronics production waste
Barium (ppb)	ND	ND	50 (single sample)	N/A	ND	ND	1000	2000	Oil and metal refineries discharge; natural deposits erosion
Fluoride (ppm)	0.2	0.1 – 0.2	0.7	0.5 – 0.9	0.72	0.600 – 0.803	2.0	1	Water additive that promotes strong teeth; erosion of natural deposits
<b>CLARITY</b>									
	<b>% &lt;0.3</b>	<b>Highest</b>	<b>% &lt;0.1</b>	<b>Highest</b>	<b>% &lt;0.1</b>	<b>Highest</b>	<b>MCL [MRDL]</b>	<b>(MCLG) [MRDLG]</b>	<b>Major Sources in Drinking Water</b>
Combined Filter (NTU)	N/A	0.07	.01-.02	0.12	N/A	.06	TT	N/A	Soil runoff
Effluent Turbidity (%)	100	.07	100	N/A	100	N/A	95 (e)	N/A	Soil runoff

**PRIMARY STANDARDS – MANDATORY HEALTH-RELATED STANDARDS (Continued)**

DETECTION OF CONTAMINENTS WITH A PRIMARY STANDARD					
Parameter (a)	Average	Range	MCL [MRDL]	(MCLG) [MRDLG]	Major Sources in Drinking Water
Haloacetic Acids (HAA5) (c)(ppb)	32	0-94	60	NA	By-product of drinking water chlorination
TTHM (c)(ppb) [Total trihalomethanes]	38	18-57	80	NA	By-product of drinking water chlorination
Total Chlorine Residual (ppm)	2.1	1.63-2.48	[4]	[4]	Drinking water disinfectant added for treatment

**RADIONUCLIDE (pCi/L)**

	SKINNER WTP		TWIN OAKS WTP		CARLSBAD DESAL PLANT		MCL [MRD]	(MCLG) [MRDLG]	Major Sources in Drinking Water.
	Average	Range	Average	Range	Average	Range			
Gross Alpha Particle Activity (pCi/L)	ND	ND-4	ND	ND	ND	ND	15	(o)	Erosion of natural deposits.
Gross Beta Particle Activity (pCi/L)	ND	ND-5	2.3	ND-3.5	ND	ND	50	(o)	Decay of natural and man-made deposits
Uranium (pCi/L)	ND	ND-3	Single Sample 1.1	1.0-1.1	ND	ND	20	0.43	Erosion of natural deposits

**SECONDARY STANDARDS - AESTHETICS STANDARDS**

Aluminum (ppb)	51	ND-100	ND	ND	ND	ND	200	600	Natural deposits erosion; residue from water treatment process
Chloride (ppm)	73	68-78	NRA	75	79.1	65.7-94	500	NA	Runoff/leaching from natural deposits; Seawater influence
Color (units)	1	ND-2	ND	ND	ND	ND	ND	ND	Naturally occurring organic materials
Iron (ppm)	ND	ND	ND	ND	ND	ND	ND	ND	Leaching from natural deposits; industrial waste
Odor Threshold (TON)	1	1	1	1	ND	ND-1	ND	ND	Naturally occurring organic materials
Specific Conductance (uS/cm)	611	576-644	NRA	600	408.28	345.07-495.87	1600	NA	Substances that form ions when in water; seawater influence
Sulfate (ppm)	99	90-108	NRA	89	12.2	10-19.3	50	NA	Runoff/leaching from natural deposits; Industrial wastes
Total Dissolved Solids (TDS) (ppm)	354	330-379	NRA	340	212	147-282	1000	NA	Runoff/leaching from natural deposits.

**ADDITIONAL PARAMETERS**

Hardness (ppm)	152	139-164	NRA	140	48.2	39-62.2	NA	NA	Leaching from natural deposits
Sodium (ppm)	66	62-69	NRA	64	61.8	47.8-77.8	NA	NA	Runoff/leaching from natural deposits; Seawater influence
Boron (ppb)	120	120	NRA	.12	.596	0.460-0.733	NA	NL=1	Leaching from natural deposits

*Este informe contiene informacion muy importante sobre la calidad de su agua beber. Traduscalo o hable con alguien que lo entienda bien.*