



### **GOT A BETTER IDEA? WE'RE ALL EARS!**

At Rainbow MWD we have a staff of people that work hard every day to bring you the services you expect at the lowest cost we can. As part of that process, we regularly try out different ways to do things to see if we can improve service and/or lower cost.

Since there are only about 50 of us in all, and there are thousands of you receiving these services, we thought that many of you may have some ideas on different ways to achieve our goals. We would like you to share those ideas with us because we really don't care whose idea it is that makes us better.

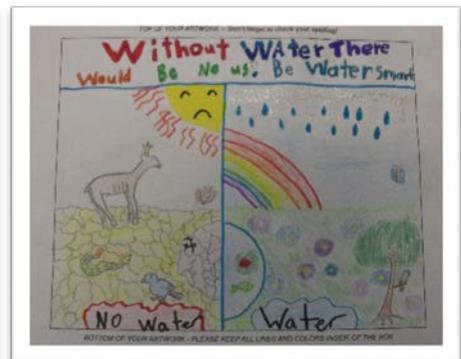
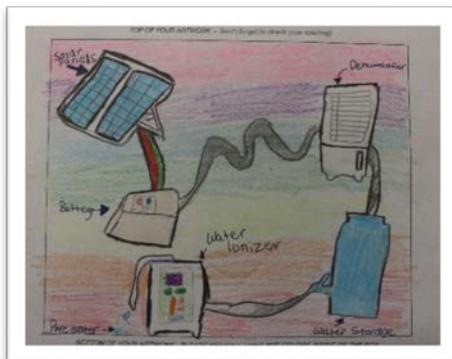
We know that some of you reading this are thinking about sending in an idea that consists of "make my water bill less expensive" and we understand that sentiment. While that is a goal, what we are looking for are ideas that we can actually implement, not just complaints about the cost of water. Perhaps you know of a different construction method, or ideas for administrative work, or a new technology that could help us deliver our services more effectively. These are the types of things we are looking for as we want to work with you to improve services.

To that end – if you have a better idea please let us know! We have three customer-lead committees (Budget and Finance, Engineering and Operations, and Communications) that provide oversight to what we do here and give input on how to get things done.

If you have a better way for us to do something, please send it to us by letter or by email to [cgray@rainbowmwd.com](mailto:cgray@rainbowmwd.com). Once we receive your idea we will schedule it for the appropriate committee to review and invite you to attend to describe your idea.

### **WATER AWARENESS POSTER CONTEST**

Rainbow Water District would like to congratulate this year's winners of the 4<sup>th</sup> Grade Poster Contest; Adriana Cappellino, Liesel Young, and Abby Reed students from Bonsall Elementary School. You can find all of their fanciful artwork exhibited on the month of June displayed below.



Please be sure to stop by our office and pick up your 2018 calendar showcasing the creativity of all these children and their new appreciation of water! (Available while supplies last).



## COMMITTEE SEEKING NEW MEMBER

The District has three committees comprised of volunteer district ratepayers who offer their time and effort towards assisting staff and the Board in running the District. Currently our Communications Committee is looking for volunteers who have an interest in helping promote the District's strategic plan objectives.

The Communications Committee supports the District's outreach and communication programs including: positive public image; positive staff relations; community outreach media relations; water use efficiency programs; intergovernmental relations; and other public relations programs.

Meetings are typically held on the first Thursday of each month at 3:30 p.m. Please come join us to be a part of a dynamic and innovative group of volunteers. For more information please go to our website at [www.rainbowmwd.com](http://www.rainbowmwd.com)

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## SUSTAINABLE LANDSCAPING GUIDEBOOKS AVAILABLE COUNTYWIDE

Free copies of a popular guidebook for environmentally friendly landscape upgrades are available to residents countywide starting February 2018, thanks to a second printing of the "San Diego Sustainable Landscape Guidelines" by the San Diego County Water Authority. Homeowners who commit to meeting rigorous sustainable landscaping design standards may also qualify for a financial incentive to help offset project costs. More information about incentive requirements can be found at [slpincentives.watersmartsd.org](http://slpincentives.watersmartsd.org).

The guidebooks – complete with photos, diagrams and checklists for following sustainable landscaping principles – were first published in October 2015, along with an electronic version that is at [SustainableLandscapesSD.org](http://SustainableLandscapesSD.org). The principles were then put into practice at the Sustainable Landscaping Demonstration Garden at the Water Authority headquarters, 4677 Overland Ave., San Diego. Recent interest in the demonstration garden – which is open to the public for self-guided tours – highlighted a demand for additional hard copies of the books.

Besides being available at locations countywide, the guidebooks are provided to participants in the Water Authority's four-class WaterSmart Landscape Makeover Series. These free, award-winning and interactive classes teach participants SLP principles and are held over four consecutive weeks. The Water Authority will host two sessions of the Landscape Makeover Series in March and April. Class details and an application form are at [landscapemakeover.watersmartsd.org/classes](http://landscapemakeover.watersmartsd.org/classes).

Free copies of the book are available while supplies last during business hours at several local participating agencies and organizations: To view the guidebook and a list of pick-up locations online, go to [sustainablelandscapesd.org/guidelines](http://sustainablelandscapesd.org/guidelines).

### BOARD OF DIRECTORS 2018

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### CONTACT INFORMATION

#### District Office Hours

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