

RAINBOW AND FALLBROOK COST SAVINGS

Since the Rainbow Board's decision to form a Joint Powers Authority with Fallbrook Public Utility District earlier this year, the two organizations have been working together to lower operating expenses.

Results for the first half of 2013 show combined net savings of \$570,000. These benefits were achieved through:

- Reduction in senior management positions.
- Integration of Rainbow and Fallbrook engineering staffs.
- Employee attrition in field operations.

The bulk of the savings during this period accrued to Rainbow MWD operations, based upon the retirement and/or departure of senior managers who were not replaced.

Going forward, the two districts continue to post significant savings. Currently combined savings are averaging over \$80,000 per month.



RMWD'S CUSTOMER SERVICE IS MOVING

During the month of November 2013, Rainbow MWD Customer Services Department will begin the process of relocating to Fallbrook Public Utility District.

The Fallbrook PUD location will provide full customer services during the hours of 8:00am-5:00 pm, Monday through Friday.

Rainbow MWD will continue to provide limited customer services at the Hwy 395 location for a transitional period of time. The anticipated hours of operation during this period will be 9:00 a.m. – 4:00 p.m., Monday through Thursday.

Fallbrook Public Utility District offices are located at 990 East Mission Road, Fallbrook, CA 92028.

In addition to the Fallbrook and Rainbow offices, customers will also be able to make in-person bill payments at several other community locations.



**RAINBOW
MUNICIPAL
WATER
DISTRICT**

3707 Old Highway 395
Fallbrook, CA 92029
760-728-1178
www.rainbowmwd.com

**2013
BOARD OF DIRECTORS**

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Division 2
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Division 3
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Division 4
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Division 5*

STAFF

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**Assistant GM/Finance
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District Engineer
Kirsten Plonka

**Human Resources/
Safety Mgr.**
René Bush

**Water Operations/
Customer Service Mgr.**
Juan Atilano

**HANDY HOUSEHOLD TIPS ON
DRINKING WATER**

BEFORE an Emergency:

***BE PREPARED TO BE SELF
SUFFICIENT FOR 72+ HOURS***

- Learn how to operate shut-off valves to water lines, water heater and how to remove any covers. Keep tools handy. Mark valves and covers with fluorescent paint or tape to locate in the dark.
- Brace, strap, or anchor the water heater.
- Store 3+ gallons of water/person and additional water for pets. Replace commercially bottled water by the expiration date. Any water treated with unscented bleach should be replaced after six months.
- **KEEP**
 - extra water in all vehicles
 - unscented chlorine bleach or water purification tablets on hand
- Do not add coloring/disinfecting products to toilet tank (a source of emergency water).
- Store food and water away from household cleaners or contaminants.

AFTER an Emergency:

- Check local news or with local water agency to find out whether your tap water is safe before you drink or wash with it.
- Check pipes for leaks/breaks. If necessary, shut off main water valve to prevent contamination.
- Check if sewage lines are intact. If necessary, plug bathroom sink/drains to prevent backup.
- Avoid using food or water that may have been contaminated by untreated water (i.e. broken water/sewer/gas line, flood, etc.).
- Don't use pool/spa water as drinking water.

Keep these earthquake preparedness tips as a handy reference in the event of an emergency that could affect your ability to receive tap water:

Emergency Drinking Water Resources:

- Stored drinking water
- Hot water heaters hold 30 – 60 gallons of water. Turn off electricity or gas to water heater before draining into containers.
- Toilet reservoir tanks
- Melted ice cubes or juices in canned vegetables

How To Disinfect Water For Drinking:

1. Strain water through a coffee *filter*, clean cloth or handkerchief to remove debris or sediment.
2. Then, do **ONE** of the following:
 - Boil water rapidly for 1 minute
 - Add water purification tablets as instructed
 - Add unscented chlorine bleach
 - 4 drops bleach per 1 quart water
 - ¼ teaspoon bleach per gallon water
3. Let stand 30 minutes before using

Other good emergency information sources:

Preparedness: ***readysandiego.org***
Emergency news: ***sdcountyemergency.com***
Recovery: ***sdcountyrecovery.com***
Essential Community Services Info: ***Dial 211***

This information is being provided by the San Diego County Water Authority and its 24 member agencies (sdcwa.org).

Watch Out for Water Utility Imposters

The Rainbow Municipal Water District (RMWD) and the San Diego County Water Authority are warning residents to watch for scam artists posing as fake water utility employees after a series of recent incidents in which imposters appeared intent on gaining entry to homes.

The recent cases involve fake utility representatives calling local residents and offering to test their water for pollution or contamination – presumably seeking opportunities for theft or fraud. In some cases, the callers said they were with a local water agency.

Neither RMWD nor other local water districts are responsible for fixing problems or testing inside private residences and rarely have reason to ask for entry. If a water agency were to need in-home contact with a resident, someone would call first to make an appointment. Customers are advised that if anyone claiming to be a water utility employee comes to their home without an appointment they should refuse entry and contact RMWD at (760) 728-1178.

Legitimate RMWD employees will have proper identification, be willing to show it and provide a supervisor's phone number at the district for verification. They typically will be driving clearly marked district vehicles with government license plates.