



### **METER SERVICE UPGRADE COMING SOON**

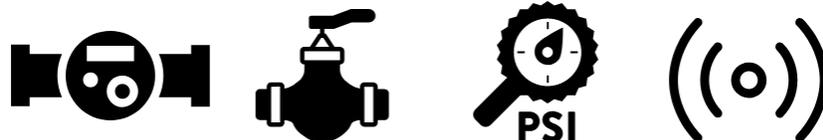
The Rainbow Municipal Water District Board works every day to efficiently deliver water to our customers in a cost-effective manner. As part of this process we strive to ensure that we are measuring water accurately both into our system from our wholesaler and to our customers through their water meters.

Our wholesale meters are tested annually and over the last year we performed a comprehensive water meter accuracy program to determine the overall accuracy of our water meters. The results showed that we are only registering about 93.6% of the water we send to our customers.

This creates upward pressure on our water rates because we must buy that water from our wholesaler but never receive payment for it because of the inaccuracy of our meters. All told, this adds up to lost revenue of about \$1.6 Million per year.

Recently the Rainbow Board of Directors entered into an agreement with ABM Building Services in a Public Private Partnership to upgrade the overall accuracy of our water meters. As part of this process, ABM will be replacing our older meters with new, more accurate meters and will guarantee the accuracy of the meters over time.

## **Water Service Upgrade Project**



As part of this process we will also be upgrading our water services. Many of our water services lack a convenient way for customers to shut off the water on their own, so we will be installing thousands of new customer side ball valves for your convenience. We will also be replacing pressure regulators in front of our meters and installing new meter boxes where needed.

Finally, we will be installing a new meter reading system that will allow our field technicians to share your usage data with you graphically right in the field.

We will be presenting a lot more detail about this project over the next few months and work is expected to begin in early January 2019 with the project taking 14 -18 months to complete.



## **COMMITTEE SEEKING NEW MEMBERS**

The District has three committees comprised of volunteer district ratepayers who offer their time and effort towards assisting staff and the Board in running the District. Currently our Communications and Customer Service Committee is looking for volunteers who have an interest in helping successfully promote the District's strategic plan objectives.

The Communications and Customer Service Committee supports the District's outreach and communication programs including: positive public image; positive staff and customer relationships; community outreach; media relations; water use efficiency programs; intergovernmental relations; and other public relations enhancement programs. Meetings are typically held the first Thursday of each month at 3:30 p.m. at the District.

If you are interested in attending or becoming an active participant in this committee, please contact Dawn Washburn at (760) 728-1178 ext. 129 or by email at [dwashburn@rainbowmwd.com](mailto:dwashburn@rainbowmwd.com) for more details.

Our Budget and Finance Committee and our Engineering and Operations Committee currently have full complements.

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## **NEW LANDSCAPE TRANSFORMATION PROGRAM**

Residents and businesses across Southern California interested in swapping out their thirsty grass for more water-efficient, California Friendly plants will have an added incentive to do so with a new turf removal program approved by the Metropolitan Water District (MWD).

The Landscape Transformation Program is designed to promote water use efficiency and sustainability. Following the success of other incentive programs focusing on landscaping and turf grass removal, the new Landscape Transformation Program aims to combine turf removal, irrigation modification and rainwater retention or filtration to support reuse or soil absorption of rainwater.

*Every landscape transformation project will include:*

- 5 plants per 100 square feet of area per project
- A stormwater retention feature
- Only *permeable* hardscape within the transformed area
- Replacement or modification of overhead spray sprinklers

The Landscape Transformation Program takes a multi-pronged approach to maximize water utilizations and conservation. Removing turf grass is one of the most conscious adjustments a homeowner can make to reduce their water usage and associated costs. Converting irrigation systems to drip, hand-watering or installing water efficient micro-spray systems or rotating nozzles ensure that landscape watering is as efficient as possible.

Go to [SoCalWaterSmart.com](http://SoCalWaterSmart.com) to find out more.

### **BOARD OF DIRECTORS 2018**

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**District Engineer**  
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**Human Resources Manager**  
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### **Contact Information**

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