

COST SAVINGS IN DRY TIMES

Californians are experiencing another drought cycle due to our arid climate, and heightened awareness of our water supply challenges has made conservation a way of life throughout San Diego County. In these hot and dry times, we are asked to increase our efforts to conserve. Many of the programs available to assist customers to continue to improve their water use efficiency are FREE!

Whether you've made small behavioral changes like **ONLY running full loads** of dishes and laundry, purchasing a **Flume water monitoring device**, and promptly **fixing leaks**, or larger actions such as using one of our rebates programs to purchase **high-efficiency** household appliances or complete a **lawn makeover** converting your lawn to a drought tolerant garden, most of us do our part every day to use water wisely.

Although, for years our customers have continued to expand their conservation efforts you may find there are still ways to **enhance your water use efficiency**.

To make the most of every drop you can access tools and programs by visiting our website at www.rainbowmwd.com/conservation-programs-rebates-and-more.



Resources include:

- Water-use efficient landscape classes for residential and professional landscapers
- Rebates for indoor and outdoor water-saving devices
- Rebates for turf replacement
- Water-use checkups for homes and businesses that include water-saving recommendations
- water-wise garden inspiration and tons of helpful tips
- Water monitoring device rebate

For more information on the Flume water monitoring rebate program please go to www.rainbowmwd.com/flume-water-monitoring-device-program.

WATER SHORTAGE RESTRICTIONS UPDATE

To provide a consistent regional and statewide approach to conveying the relative severity of water supply shortage conditions the District has developed six standard water shortage levels. To correspond to progressively increasing estimated shortage conditions and align with response actions, the District would implement these to meet the severity for each shortage level scenario.

The District is currently at a LEVEL ONE meaning a voluntary reduction of 10-20%. Water demand reduction actions implemented during a level one water shortage scenario include but are not limited to the following:

1. Prohibit the application of potable water on outdoor landscapes in a manner that causes excessive runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
2. Prohibit the use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
3. Prohibit the application of potable water to driveways and sidewalks
4. Prohibit the use of potable water in a fountain or other decorative water feature, except where the water is part of a recirculating system.
5. Prohibit the application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
6. Limit residential and commercial landscape irrigation to no more than three (3) days per week before 10 a.m. or after 6 p.m.

For more information go to our website at www.rainbowmwd.com. We also encourage you to access the tools and programs to help find ways to enhance your efforts by visiting our website.



How Can We Contact You?

Don't be caught off guard by one of our scheduled water shutdowns!

Maybe you've changed your mobile number or gotten rid of your landline? Did you remember to call us to let us know how to contact you now? The District contacts our customers when we have scheduled a water shutdown however if we do not have your updated contact information you won't get that notice.

Also, customers registered online must complete the MAILING address field on their account including street address, city, state, and zip code to ensure notifications and bills are delivered promptly and to the correct location. If you have not set up your online portal, please contact us to ensure we have all your updated contact information or for assistance setting up your online portal.